



WELL MAID HOLDINGS

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SHOP ONLINE

Welcome to the Well Maid (Pty) Ltd ("the Website").
Our Website enables you to order our freshly made Platters online.

TERMS AND CONDITIONS

Place your order online or by email: events@wellmaid.co.za

Once you place your order online, you will receive confirmation via email.

Unless you have an account with Well Maid, your credit card will be debited immediately.

You will be charged a delivery fee which are subject to increase, in our sole discretion, due to fluctuations and increases in fuel prices.

A standard delivery fee of R95.00 will be included, subject to area.

All platters are delivered cold and certain platters require that you heat them for best results.
All items are supplied in disposable containers and food trays.

Half platters will be charged at 60% of full price.

Delivery times are approximate only. Platters may be delivered earlier than requested depending on delivery schedules.

All items are subject to availability and may be substituted with a suitable equivalent.

As our halaal platters are outsourced, orders must be placed to a minimum of two working days prior to delivery in order to ensure availability.

Cancellation of orders less than 36 hours prior to delivery will result in full payment of the order to be made.

Branded cupcakes are subject to prior agreement with a client and an initial minimum order of 50 units.

All prices quoted are exclusive of VAT.

Payment options accepted: Payment may be made via Visa, MasterCard, Diners or American Express credit cards or by bank transfer into the Well Maid (Pty) Ltd bank account, the details of which will be provided on request

EVENTS & CATERING PLACEMENTS &
CLEANING SERVICES TABLE CLOTH HIRE TRAINING

Merchant Outlet country and transaction currency: The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Country of domicile: This website is governed by the laws of South Africa and Well Maid Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature

Variation: Well Maid (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information: This website is run by Well Maid (Pty) Ltd based in South Africa trading as Well Maid

REFUND POLICY

When you place your order with us legal obligations arise and your right to refund of monies charged to your credit card or paid in any other way agreed by us, are limited by our terms & conditions.

Pre-paid orders cancelled 36 hours prior to delivery will be refunded in full.

Refunds will be made via EFT to the client within 7 days of receiving the cancellation request.

No refunds will be issued for cancellations received on the day of scheduled delivery nor will refunds be issued for cancellations received less than 36 hours before delivery is scheduled.

No refunds will be issued for goods received and signed for.

If goods received by the client are not satisfactory according to the client, these can be returned to Well Maid with Well Maid driver and, upon inspection by Well Maid and upon Well Maid concurring that the goods are indeed not satisfactory, a full refund will be issued to the client within 7 days.

If, however, Well Maid deems the goods to be in a satisfactory condition, the goods will either be returned to the client at the client's expense, alternatively the goods will be disposed of if the client no longer wishes to take delivery of the goods. No refund will be issued to the client in this regard.

YOU MIGHT ALSO BE INTERESTED IN

OTHER CATERING AND EVENTS OFFERINGS VISIT WWW.WELLMAID.CO.ZA FOR MORE INFORMATION.

Many thanks
Chef Nthabi-T Teffo

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